

May 25, 2008

Dear Calvin:

My wife and I are truly grateful we had the fortunate opportunity to have you inspect the house we have decided to buy in Warsaw.

Your professionalism, attention to detail, and your commitment to provide us the best service possible started when we first spoke on the phone to set up our inspection. We knew we had found the right person to conduct our home inspection.

Your knowledge and experience during the inspection was clearly evident. We have not seen your level of detail from any other house inspector that we've ever come across.

Your inspection report was amazing. The detailed report, and the pictures that you took during the inspected helped us remember what and where the issues were and gave us incredible value for your full-day inspection.

Coming from Canada, my wife and I had to deal with many issues here in Indiana; we're glad that we had you in our corner to provide us with the information we needed about the house. Your report allowed us to request the seller make the suitable repairs before we went ahead on the offer. Had it not been for your attention to detail, I'm sure these issues would have surfaced down the road leading to much higher costs to us. You even provided us with details on how to correct some things in the house to prevent it from being a problem for us in the future.

We recommend to any home buyer (or seller) to have a home inspected by you. The cost of the inspection should not be looked at as an expense but rather as an investment. The information and reassurance that you provided us will more than pay for itself down the road.

The next time we intend to buy or sell a house, we plan to contact you. Not only do you provide reassurance to the buyer, but you will also provide key information to the seller to prevent possible increased costs to the seller from having to pay for additional repairs after a sale price has been negotiated.

Sincerely,

*Elliott Jang*